

HEALTH FACILITY: MESSAGES

LAST UPDATE: MARCH 2022

About the Message Library

People affected by disaster must have access to timely, appropriate and accurate information to help them keep themselves and their families safe and well. They should know their rights, entitlements and be able to give feedback. Responders have a duty to put in place appropriate, systematic and coordinated mechanisms to ensure this.

Our Message Library offers clear, concise and simple messages on a range of topics as templates for you to adapt and use in the context you are working in. These are intended to help you make a quick start on communicating with communities while you further develop mechanisms for on-going dialogue with diverse groups within each community.

For help contextualising and using the messages we recommend you do our e-learning course and read the following technical guidance.

E-learning

<https://kayaconnect.org/course/info.php?id=768>

Guidance

<https://www.cdacnetwork.org/tools-guidance/cdac-message-library-user-guidance>

This message set is currently under development. If you can help us with this, please get in touch at info@cdacnetwork.org.

RIGHTS AND SERVICES

Right to medical assistance

Medical assistance is provided to families and individuals based on need. Those most in need will receive assistance first. No-one should be denied medicine or treatment according to their sex/gender, status, age, religion or ethnic group. Contact [insert info] if you are being denied assistance.

Location of health care facility and services available

Your nearest health care facility is at [insert info here]. You will be treated in private and the information you give will be confidential. The following services are available: [insert info]. Opening times are from [insert time] to [insert time].

Location of services

Your nearest health worker/health facility is at [insert info here]. Opening hours are from [insert time] to [insert time]. Or contact [insert info] to find out where your nearest health worker/health facility is.

VACCINATIONS

What to bring with you

If you have a vaccination card, bring this with you to the vaccination centre. Do not worry if you do not have one.

Ill or disabled children

It is safe to immunise a child who has a minor illness including diarrhoea, or a disability or is malnourished.

REFERENCES

For more information on this topic, we recommend you read the following references.

World Health Organization (2021). **Human Rights**.
https://www.who.int/health-topics/human-rights#tab=tab_1



HELP US KEEP THE LIBRARY UP TO DATE

If you would like to contribute to topic reviews, have found a message that needs greater clarity, or wish to create a new topic, please contact us at info@cdacnetwork.org.