CAMP MANAGEMENT: MESSAGES

LAST UPDATE: MARCH 2022

About the Message Library

People affected by disaster must have access to timely, appropriate and accurate information to help them keep themselves and their families safe and well. They should know their rights, entitlements and be able to give feedback. Responders have a duty to put in place appropriate, systematic and coordinated mechanisms to ensure this.

Our Message Library offers clear, concise and simple messages on a range of topics as templates for you to adapt and use in the context you are working in. These are intended to help you make a quick start on communicating with communities while you further develop mechanisms for on-going dialogue with diverse groups within each community.

For help contextualising and using the messages we recommend you do our e-learning course and read the following technical guidance.

E-learning

https://kayaconnect.org/course/info.php?id=768

Guidance

https://www.cdacnetwork.org/tools-guidance/cdac-message-library-user-guidance

Location of camp (natural disaster)

A camp has been set up at [insert info] for those whose homes have been destroyed/affected in the [insert info] disaster. This was done in consultation with members of the host community.

Location of camp (conflict)

A camp has been set up at [insert info] for those in need of shelter. This was done in consultation with members of the local authority.

Who is running the camp?

[insert info] is running the camp. They are there to respond to your needs. Please go to [insert info] if you have any questions on the services and assistance provided.

Availability of cooking facilities

Cooking areas are provided in the camp. Try and cook with others in your area. This will reduce the amount of smoke around the camp and also save fuel/wood.

Availability of WASH facilities

In the camps there are separate facilities for men and women. Bathrooms and washing facilities can be found at [insert info].

Importance of safety of shelter in camp

All shelters should be set up to ensure the safety and privacy of you and your families. Contact [insert info] if something concerns you.

Camp security

Contact [insert camp management organisation info] if you see weapons or other illegal activities in the camp.

Importance of participation

Everyone has the right to help in the design and location of facilities, such as latrines, washing and cooking areas in this [insert camp/settlement info] to ensure they are as accessible as possible. Please make your views known to [insert info] on [insert contact info].

How to participate in camp activities

Participate in camp activities. This will improve the quality of life of everyone living here. Contact [insert info] for more information on how to participate.

The importance of community committees

Community committees need to be formed to support with different areas of camp life, such as water, health, shelter and education. Contact [insert info] for more information.

Reason for information surveys

[insert info] is organising a survey of camp residents to collect information on [insert info]. This is to improve [insert info here]. If you have any questions on the survey, please go to [insert info]. You may be asked to take part in a survey. You do not have to do so if you don't want to.

Complaints procedures

If you have any complaints or problems about the camp please go to [insert info] or contact [insert info]. They will do their best to attend to your needs and questions.

Who to contact re camp layout

Make your views known to [insert info] about where you wish to be located. There are different areas for particular religious/cultural groups, older people, men and women.

Why radios are important in emergencies

Radios are a vital source of information so make sure you have spare batteries and keep listening for updates.

REFERENCES

For more information on this topic, we recommend you read the following references.

CCCM Cluster (2019). **CWC**
https://cccmcluster.org/taxonomy/term/461

CCCM Cluster (2021). **Minimum Standards for Camp Management.**
https://cccmcluster.org/index.php/resources/minimum-standards-camp-management

HELP US KEEP THE LIBRARY UP TO DATE

If you would like to contribute to topic reviews, have found a message that needs greater clarity, or wish to create a new topic, please contact us at info@cdacnetwork.org.