The Community of Practice (CoP) on Community Engagement comprises of 40 organizations coming from UN agencies, International Non-Government Organizations (INGOs), Civil Society Organizations (CSOs), Faith-Based Groups (FBGs), Media Development and Humanitarian Agencies (MDHA), Telecommunications Companies, Private Sector and the Philippine Government through Philippine Information Agency (PIA).

**Philippines:**
Community Engagement Mediums in Natural Disaster Preparedness and Response

**Sources**
- Prepositioning
- Before (Days/week before the disaster)
- During (at the height of the disaster or an emergency)
- After (Days/week after the disaster)

**Heavy Damages**
- Heavily damaged areas will have no telecom and media access.
- Major communication infrastructures may be impacted or destroyed.

**Moderate Damages**
- Some affected communities including those that have evacuated may have limited access to telecom and media.
- Other areas may still have access to telecom and media, but affected communities will have limited access to information and can provide feedback.

**Telecommunications and Electricity**
- Distribution of crank or solar radios to some affected communities.
- Low-tech devices/services and repair of damaged facilities.
- Emergency telecoms will set up strategic centers to provide free calls, SMS, battery charging services to the affected communities.
- The CoP will still continue to monitor, receive and analyze feedback and ensure that community voices or concerns will be reflected in the regular situational reports and info bulletins.

**Activation of the CoP field level working group**
- Setting up of the emergency radio facility without the prepositioned one in affected communities.
- The results will be shared with:
  - ICC
  - CoP field level working group
  - After Actions Reviews
  - Information Caravans
  - Media
  - Social media
  - Radio and TV programming
  - Hotline numbers
  - Referral pathways
  - Community Resource Map

**Assessments/Community Consultations**
- Joint and coordinated conduct of community feedback consultations and RICAA in the affected areas by the CoP members.
- Other CoP members may use their radio to communicate with community networks as well as to reach out with the affected communities.

**Prepositioning**
- When there is no immediate need for emergency radio (suitcase facilities available radios and radio in suitcase) may be used to complement the humanitarian radio where the communities need it.
- Solar radios to some affected communities.

**Communities**
- Family, friends, relatives, neighbors and the source of information.
- Radio in a suitcase.

**Information**
- Megaphone Bell
- Sirens
- TV
- Social Media
- Internet and Frontline SMS
- Humanitarian ID Project Agos
- Other thematic areas

**Mediums**
- Low-tech: Short-wave radio, Megaphone Bell, Sirens, TV, Social Media, Internet, Frontline SMS
- High-tech: Telecommunications and Electricity Assessments, Community Consultations, CoP Monitoring, Activation of the CoP field level working group

**Feedback**
- Give feedback or do not bring up feedback.
- Feedback can be brought up to this level.

**Community Engagement**
- Community assembly, focus groups, household surveys, key or personal interviews, referral pathways, hotline numbers, news, advisory, warning, Life Saving News

**Activation of the CoP field level working group**
- After 72-hour Emergency Radio in a suitcase
- Activation of the Digital Humanitarian Network
- Community feedback template
- Humanitarian ID Project Agos
- Humanitarian Radio
- Humanitarian Network Vehiciles (UAVs)